

SMIS Team

Paul Butler - Strategic Manager

Chris Hinson - Systems and Projects Manager

Mark Golder - SMIS Technical Advisor

Matt Griffin - SMIS Technical Advisor

Jackie L'Herroux - SMIS Advisor

Julie Duffell - SMIS Advisor

Sharon Lewis - SMIS Advisory Officer

Janet Smith - Business Manager

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<http://www.smis.org.uk>

Service Brochure 2011/12



Supporting School Improvement



Service Level Agreement Includes

Centre based courses in two well equipped training rooms for all supported software

On-site training for all supported software

On-site support for hardware and software

Telephone Support : Email helpdesk: : Call logging

Response to queries within a maximum of three working days

Remote Access

Consultancy in the use of MIS software and the hardware requirements necessary for its installation and implementation

The SMIS Service for 2011/12 is offered to schools at a Base Charge of £1742.00 per school plus £4.05 per pupil (CENSUS figures for January 2011). *The annual charge covers all of the service elements.*

Support is available during term time and school holidays

www.smis.org.uk

Software Supported

SIMS Software Suite

SIMS Additional Software (e.g. Lesson Monitor, NovaT, Exams)

SIMS Web Parts for Learning Gateway

Finance and Resources (FMS, Personnel, Equipment Register)

SIMS Dinner Money

IEP Writer

Pebble- School Fund Manager

MLS's Junior Librarian (Primary) Eclipse2 (Secondary)

Microsoft Office products

Schoolcomms

Support for all Statutory, Non-Statutory and Electronic Transfers e.g. Common Transfer File, S2S, Business2Business, School CENSUS, Schools Workforce Census, RaiseOnline, DfE and LA Returns, Post 16 QANs, Secure File Transfer, CFR, Local Bank Account Returns, School Fund End of Financial Year, Foundation Profiles, Exam Entries, Results and Analysis.